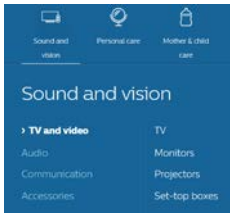
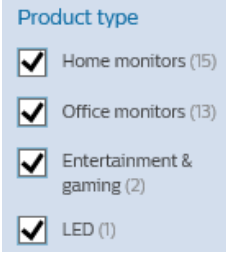
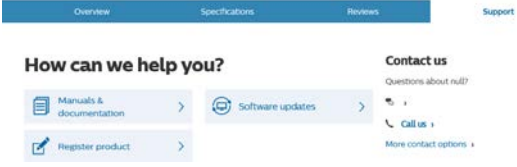


How specified items of EPEAT standard IEEE 1680.1-2018 have been disclosed for PHILIPS products.

Item of IEEE 1680.1-2018	Required(R) or Optional(O)	Requirement	Doc. name and How	URL or how to find the information
4.3.1.1	R	Identification of materials and components requiring selective treatment should be available via central information or website.	Please refer to <WEEE report> which has description of how to separate the product and which one should be selectively treated.	WEEE report is shared in the below ftp only for qualified service provider, the access account will be provided via e-mail or other physical way as requested. ftp://59.60.0.13
4.4.1.1.	R	The manufacturer should inform the purchaser about how to obtain repair and replacement service for the product for a minimum of three years from the date of sale.	Please refer to <User Manual> which has the service info. and troubleshooting & FAQs, which links <Important information manual> for the “Service contact information”.	How to find <User Manual>, <Important information manual> Step 1: log in to the web: www.philips.com Step 2: In the bottom of the webpage, choose the country you buy the product; Step 3: On the top of the webpage, click “Sound and vision” as below, then click “Monitor”
4.4.2.2	O	The manufacturer shall provide service and repair information for the product, excluding external components, on a publicly accessible website. It is acceptable for service instructions to exclude information that, as		 <p>Step 4: Click “see full range” there will show all products in your area;</p>

		determined by the manufacturer: may expose the user to risk of injury.		
4.4.2.3	R	The manufacturer shall declare if spare parts are available for use in the repair of the product, and if available, the length of time the spare parts are available after the end of the production.	Please refer to <User Manual> which says that the spare parts are available, which is confidential. If you need it please call the phone listed in “Service contact information” in the <Important information manual>.	 <p>Product type</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Home monitors (15) <input checked="" type="checkbox"/> Office monitors (13) <input checked="" type="checkbox"/> Entertainment & gaming (2) <input checked="" type="checkbox"/> LED (1) <p>Step 5: To search for the full model no. you buy. Step 6: Click your bought model, there will be “overview” page; Step 7: Click the “support” button;</p>
4.4.2.5	O	The product shall include a minimum number of product upgrade or repair features. For PHILIPS displays the repair features are the display panel, all external and internal power supplies		 <p>How can we help you?</p> <ul style="list-style-type: none"> Manuals & documentation Software updates Register product <p>Contact us</p> <p>Questions about null?</p> <ul style="list-style-type: none"> Call us More contact options <p>Step 8: Click “Manuals and documentations”</p> <ul style="list-style-type: none"> Leaflet Version:3.0.1, PDF file, 806.0 kB, published February 6, 2019 User manual PDF file, 2.5 MB, published August 28, 2018 Quick start guide PDF file, 4.7 MB, published August 17, 2018 Important Information Manual PDF file, 2.8 MB, published October 24, 2018 <p>Step 9: To find the right information as described in left column.</p>

4.6.1.1	R	Provision of product take back services	PHILIPS website has the take back service description	http://www.philips.com/a-w/about/sustainability.html Step 1: Click the above link; Step 2: On the top of the webpage, searching “product recycling service”; Step 3: To find the country which declares EPEAT.
---------	---	---	---	--

How specified items of EPEAT standard IEEE 1680.1-2018 have been disclosed for AOC products.

Item of IEEE 1680.1-2018	Required(R) or Optional(O)	Requirement	Doc. name and How	URL or how to find the information
4.3.1.1	R	Identification of materials and components requiring selective treatment should be available via central information or website.	Please refer to<WEEE report> which has description of how to separate the product and which one should be selectively treated.	WEEE report is shared in the below ftp only for qualified service provider, the access account will be provided via e-mail or other physical way as requested. ftp://59.60.0.13
4.4.1.1.	R	The manufacturer should inform the purchaser about how to obtain repair and replacement service for the product for a minimum of three years from the date of sale.	Please refer to the website information.	www.aoc.com Please enter into the above link and choose the country you located. Click “support” or “service”, then there are frequently asked questions, contact information, warranty information etc.
4.4.2.2	O	The manufacturer shall provide service and repair information for the product, excluding external components, on a publicly accessible website. It is acceptable for service instructions to exclude information that, as		

		determined by the manufacturer: may expose the user to risk of injury.		
4.4.2.3	R	The manufacturer shall declare if spare parts are available for use in the repair of the product, and if available, the length of time the spare parts are available after the end of the production.	Please refer to <user manual> which is attached in the product. It shows that the product has the spare parts service for at least one year after end of production.	www.aoc.com Please refer to the frequently asked questions in the service page on the website: “How can I obtain parts for my out of warranty monitor?”
4.4.2.5	O	The product shall include a minimum number of product upgrade or repair features. For PHILIPS displays the repair features are the display panel, all external and internal power supplies		

4.6.1.1	R	Provision of product take back services	AOC website has the take back service description	Only for North and South American, excluding Brazil: http://us.aoc.com/aoc-corporation/?page=environmental-impact For EU: https://eu.aoc.com/en/environmental-policy For Brazil: http://www.aoc.com.br/pg/embalagem-verde
---------	---	---	---	---

~END~