<table>
<thead>
<tr>
<th>Item of IEEE 1680.1-2018</th>
<th>Required(R) or Optional(O)</th>
<th>Requirement</th>
<th>Doc. name and How</th>
<th>URL and how to find the information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.3.1.1</td>
<td>R</td>
<td>Identification of materials and components requiring selective treatment should be available via central information or website.</td>
<td>Please refer to &lt;WEEE report&gt; which has description of how to separate the product and which one should be selectively treated.</td>
<td>WEEE report is shared in the below ftp only for qualified service provider, the access account will be provided via e-mail or other physical way as requested. ftp://59.60.0.13</td>
</tr>
<tr>
<td>4.4.1.1.</td>
<td>R</td>
<td>The manufacturer should inform the purchaser about how to obtain repair and replacement service for the product for a minimum of three years from the date of sale.</td>
<td>Please refer to &lt;User Manual&gt; which has service info. Troubleshooting &amp; FAQs, and &lt;Important information manual&gt; for the warranty period and Service contact information.</td>
<td>1. Please refer to the CD which has &lt;User Manual&gt;, &lt;Important information manual&gt; in the product. or 2. Visit Philips website to find &lt;User Manual&gt;, &lt;Important information manual&gt; : Step 1: log in to the web: <a href="http://www.philips.com">www.philips.com</a> Step 2: In the bottom of the webpage, choose the country you buy the product; Step 3: On the top of the webpage, click “Sound and vision” as below, then click “Monitor”.</td>
</tr>
<tr>
<td>4.4.2.2</td>
<td>O</td>
<td>The manufacturer shall provide service and repair information for the product, excluding external components, on a publicly accessible website. It is acceptable for service instructions to exclude</td>
<td></td>
<td></td>
</tr>
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</table>
### 4.4.2.3 R

**The manufacturer shall declare if spare parts are available for use in the repair of the product, and if available, the length of time the spare parts are available after the end of the production.**

Please refer to <User Manual> which says that the spare parts are available, which is confidential. If you need it please call the phone listed in Service contact information in the <Important information manual>.

**Step 4:** Click “find your monitor”

**Step 5:** In the top search line, type the full model no. like 240B7QPJEB you buy.

**Step 6:** Click the “support” button;
Step 7: Click “Manuals and documentations”:

- Leaflet
- User manual
- Quick start guide
- Important Information Manual

Step 8: To open the “User manual” and “Important Information Manual” to find the right information as described in left column. All EPEAT registered countries have minimum 3 years warranty.

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<th>4.6.1.1</th>
<th>R</th>
<th>Provision of product take back services</th>
<th>PHILIPS website has the take back service description <a href="http://www.philips.com/a-w/about/sustainability.html">http://www.philips.com/a-w/about/sustainability.html</a></th>
</tr>
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</table>
|         |   | PHILIPS website has the take back service description | Step 1: Click the above link;  
Step 2: On the top of the webpage, searching “product recycling service”;  
Step 3: To find the country which declares EPEAT for more information. |
## How specified items of EPEAT standard IEEE 1680.1-2018 have been disclosed for AOC products

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</tr>
<tr>
<td>4.4.1.1.</td>
<td>R</td>
<td>The manufacturer should inform the purchaser about how to obtain repair and replacement service for the product for a minimum of three years from the date of sale.</td>
<td>Please refer to AOC website for warranty information</td>
<td>Step 1: Log into <a href="http://www.aoc.com">www.aoc.com</a>; Step 2: Please choose the country you located. Click “support” or “service”, Step 3: Under “How can we help” please input your product type such as 24P1. Step 4: In the bottom area, please click “Warranty Information”. All EPEAT registered countries have minimum 3 years warranty.</td>
</tr>
<tr>
<td>4.4.2.2</td>
<td>O</td>
<td>The manufacturer shall provide service and repair information for the product, excluding external components, on a publicly accessible website. It is acceptable for service instructions to exclude information that, as determined</td>
<td>Please refer to the user manual or AOC website for troubleshoot.</td>
<td></td>
</tr>
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by the manufacturer: may expose the user to risk of injury.

4.4.2.3 R The manufacturer shall declare if spare parts are available for use in the repair of the product, and if available, the length of time the spare parts are available after the end of the production.

Step 5: Click “Support” to find the “Product Manual” where you can download the manual which has “Frequently asked questions”.

Please refer to <user manual> shared in the website which says that the product has the spare parts service for at least one year after end of production.

4.6.1.1 R Provision of product take back services

AOC website has the take back service description

Only for North and South American, excluding Brazil:
For EU:
For Brazil:
http://www.aoc.com.br/pg/embalagem-verde

~ END ~